

Appendix 5

2015 Community Complaints Register

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2015. Community Complaints

Date	Issue/s	Outcome
January 2015	Nil Received	
February 2015	Nil Received	
March 2015	Nil Received	
April 2015	Nil Received	
May 2015	Nil Received	
June 2015	Tracking Material onto Rhondda Rd	<ul style="list-style-type: none"> • Contacted the member of the public • Explained our action plans to reduce material being tracked out including: <ul style="list-style-type: none"> (i) Additional work on existing wheel washes (ii) Hired Sweeper (iii) Asphalt works
July 2015	Nil Received	
August 2015	Nil Received	
September 2015	Nil Received	
October 2015	Nil Received	
November 2015	Nil Received	
December 2015	Complaint about a burning rubber smell from the council.	Contacted Downer and confirmed that Downer had been producing asphalt with rubber in the RMS mix. Both Metromix and Downer then contacted the council officer.

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