

Quality Policy



Purpose:

Metromix Quality Management System strives to achieve the following:

- All people shall return home safely;
- All activities shall be performed and products produced in such a manner to ensure that regulations are met;
- All employees shall have the necessary competence to perform their work:
- All products and services shall be produced and provided in such a manner that the customer's needs and expectations are met; and
- A profit to the company is registered.

To assist us to achieve these goals, Metromix shall adopt a partially integrated approach to the management of Work Health and Safety, the Environment and Quality. Three related components shall underpin these goals –

- A Risk Control system shall be implemented;
- A program of Continuous Improvement in which commitment and involvement by everybody shall be expected, and it shall stress the importance of measurement, analysis and improvement in a planned manner;
- The Metromix QMS shall be applied to the way in which we do business. This shall ensure that all improvements which are made are "locked-in" and we are ready for the next improvement step.

People make companies and the success of this policy rests with the people who work here.

Metromix respects the interests of the community and will regularly review its operations and performance to ensure compliance with its statutory requirements and support continuous improvement. It is recognised, that consultation with employees, contractors, suppliers, customers and the community is fundamental to Metromix's success.

GLENN SIMPKIN GENERAL MANAGER

21 April 2020

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Custodian: Ross Mutton Date Approved: 21.4.20 Review Date: 21.4.23